

ChildLife®

The Ultimate Backyard Play System Since 1945™

P.O. BOX 889
EVANSVILLE, IN 47706

THANK YOU FOR SELECTING ESCALADE® SPORTS PRODUCTS

In the event there is manufacturing defect in this product which prevents use of the product as originally intended, please fill in the required fields, print and send this form along with all pertaining information needed.

Name: _____

Mailing Address: _____

must have street address

City, State, Zip: _____

Daytime Phone: _____ Evening Phone: _____

Please Identify The Product

- | | | | | |
|---------------------------------------|--|--|---|-------------------------------------|
| <input type="checkbox"/> Superchief | <input type="checkbox"/> Fireman's gym | <input type="checkbox"/> Sandcastle | <input type="checkbox"/> Firechief | <input type="checkbox"/> Cedar Beam |
| <input type="checkbox"/> Jungle Tower | <input type="checkbox"/> Single tower | <input type="checkbox"/> Sandcastle & Jungle Tower | <input type="checkbox"/> Denali | |
| <input type="checkbox"/> Everest | <input type="checkbox"/> Glacier | <input type="checkbox"/> Everest & Jungle Tower | <input type="checkbox"/> Other (describe) | |

Purchase Date: _____ Location/Retailer: _____

WARRANTY REQUIREMENTS

The following information must be complete to file a warranty claim. A claim cannot be processed with incomplete information.

Check List:

- _____ 1. Describe in a letter the problem with the product and attach it to this form.
- _____ 2. Send a copy of the sales receipt or proof of purchase for the product.
- _____ 3. Include mailing address and phone number(s).
- _____ 4. Send photos of the following
 - a. Entire System
 - b. Individual Shots of each area effected
- _____ 5. Mail information to: Escalade® Sports c/o Warranty Dept., P.O. Box 889, Evansville, IN 47706

THE FOLLOWING ITEMS ARE NOT COVERED UNDER WARRANTY

- Shipping and handling damage which occurred as a result of another party's handling.
- Acts of God (high wind, storms, etc...please check with your homeowner's insurance).
- Slight cosmetic cracks, checks and knots formed by weathering
- Product in area by sprinkler systems
- Failure to use the product in the appropriate manner specified in the manual.
- An expired warranty (refer to the manual for the warranty period.)
- Labor costs associated with repair, placement, removal or installation of the product.
- Cash Refunds (A warranty is provided to correct manufacturing defects. Please check with the retailer for store's return policy and procedures if seeking credit for the the product.)

Escalade® Sports reserves the right to request additional information concerning warranty claims.